



# Intelligent Water and Energy System Upgrades: The Key to Sustainable Infrastructure Renewal

WEF eShowcase Webcast



# Speakers & Agenda

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## Agenda

1. The growing need to connect and automate water systems
2. Milpitas Smart City Infrastructure Program
3. Designing municipal “smart” infrastructure initiatives with a focus on savings and ease of operation
4. Q&A session

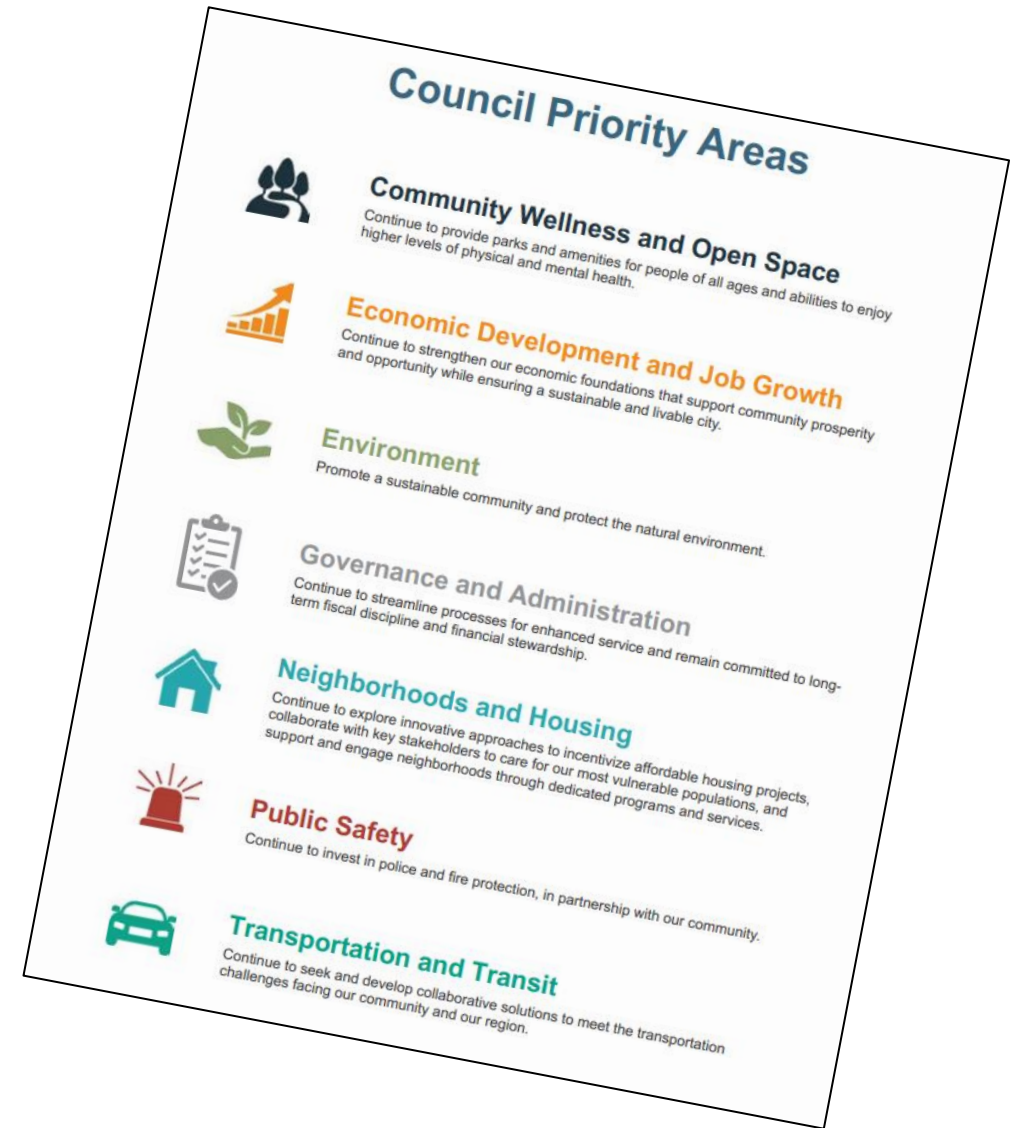
# 01

## The growing need to connect and automate water systems

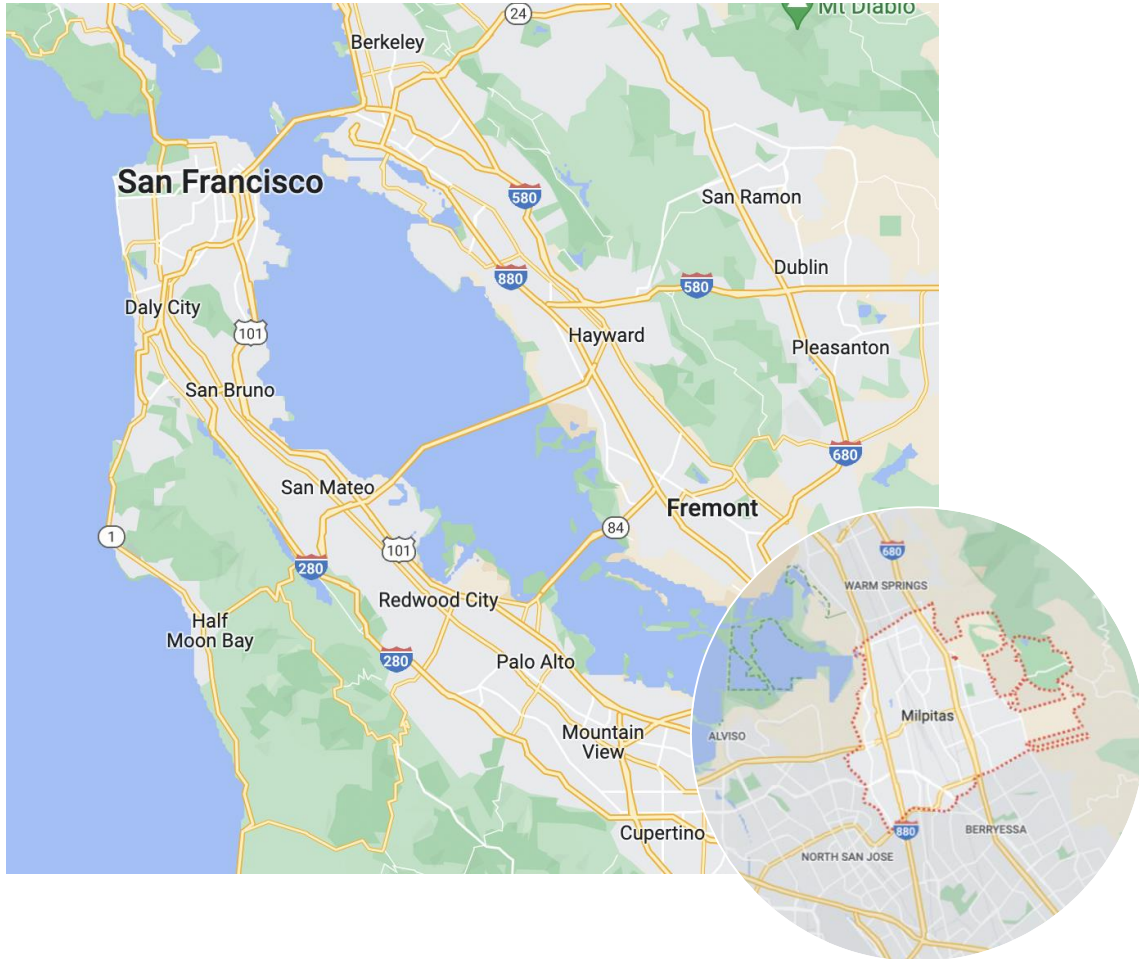
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# Common Challenges

- Maintaining customer satisfaction and demonstrating value to the community
- Managing more operations with less resources
- Responding to more drastic changes in weather/environment

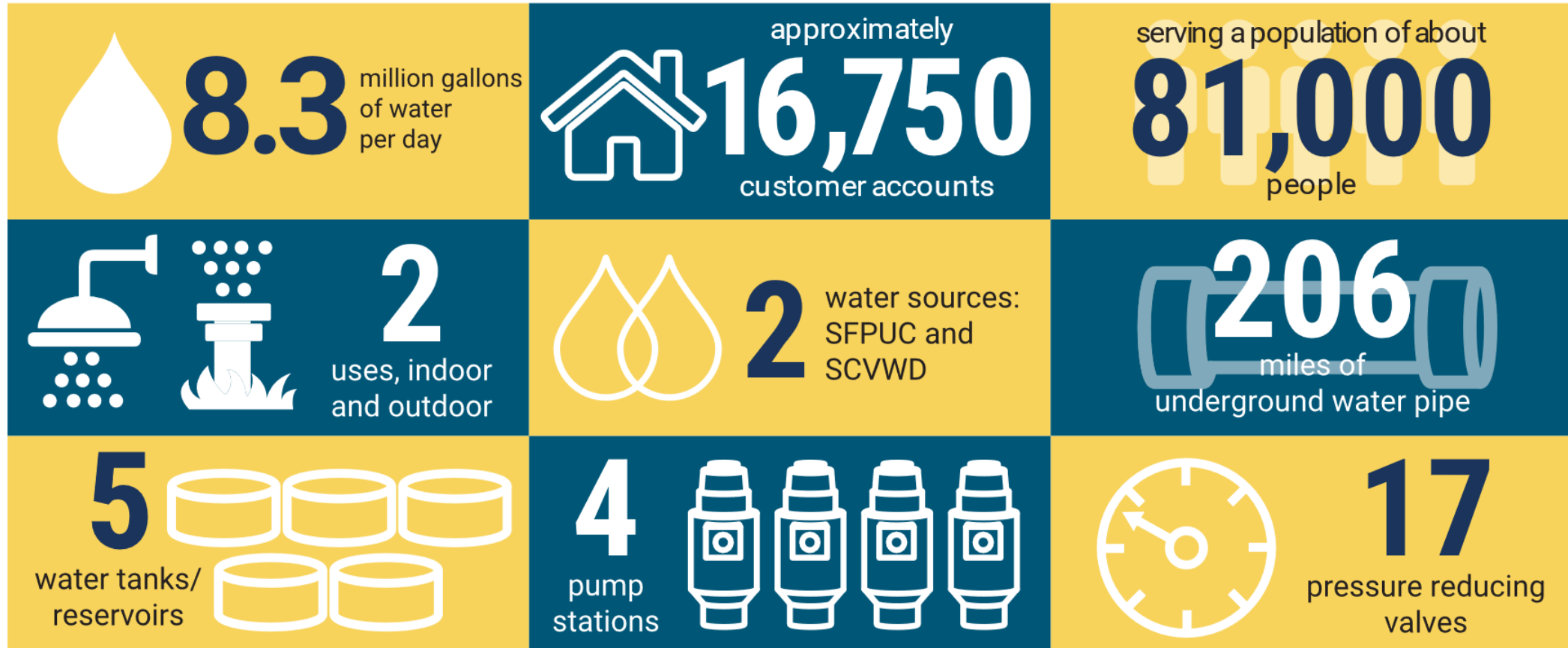


# City of Milpitas Profile & Public Works Department History

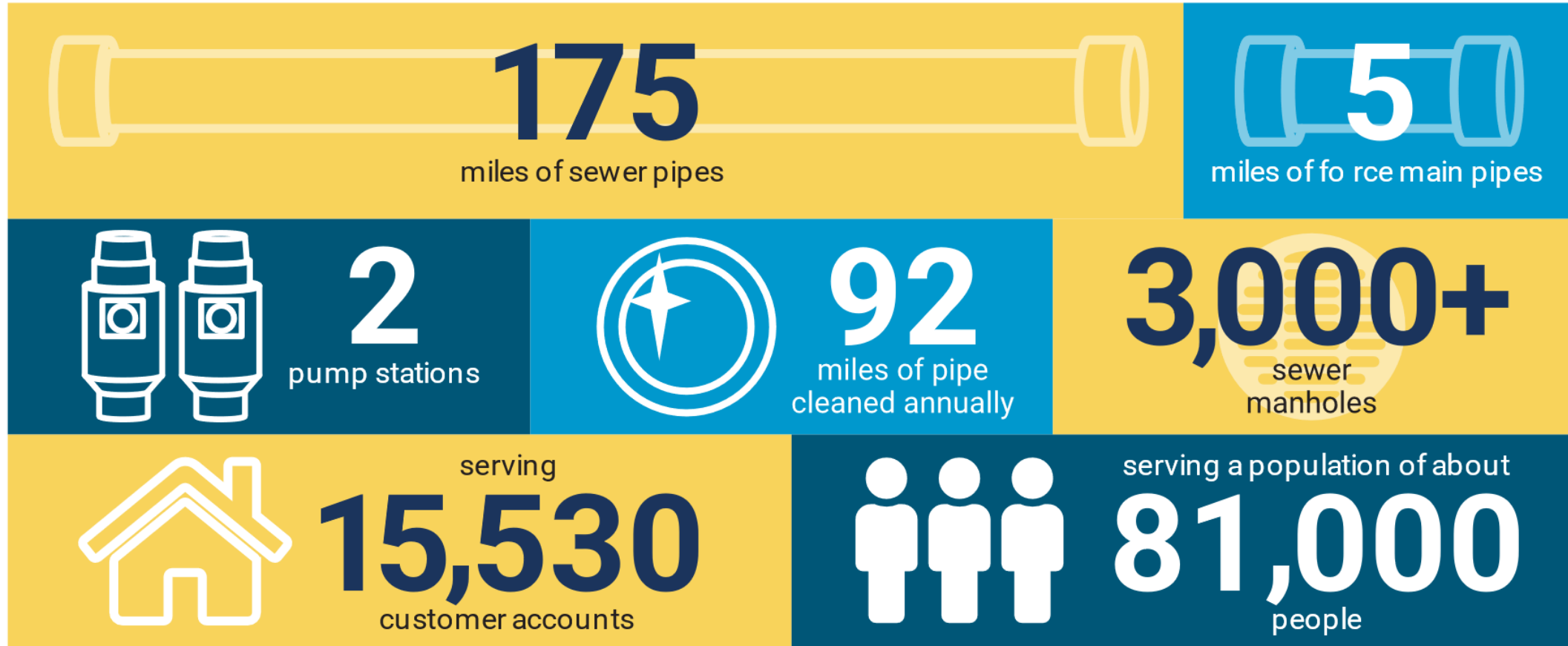


- Located in Northern California, about 45 miles south of San Francisco
- Population of 80,839
- Land area of 13.6 square miles
- Full-service city with police, fire, parks & recreation services, and public works operations
  - Public works operations include water system, storm and sanitary sewer collection system

# Milpitas Water System by the Numbers



# Milpitas Sewer System by the Numbers



# 02



## Milpitas Smart City Infrastructure Program

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# Smart City Infrastructure Program

## Milpitas, CA

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- ENGIE was selected for its infrastructure modernization program designed to improve citywide services, conserve and generate clean energy, and reduce operation and maintenance expenses
- The program consists of 10 different measures covering three broad categories: advanced **water infrastructure**, efficient **lighting upgrades**, and **energy resiliency**
- Together, these measures will reduce utility electricity consumption by more than 4.2 million kWh per year, generate \$50M in lifetime savings, and help the city meet its climate action goals
- Community engagement and communications support are also provided – including the sponsorship of a CivicSpark fellowship
- Savings and grant funding are completely offsetting the costs of the program



**\$50M**  
Lifetime  
Savings

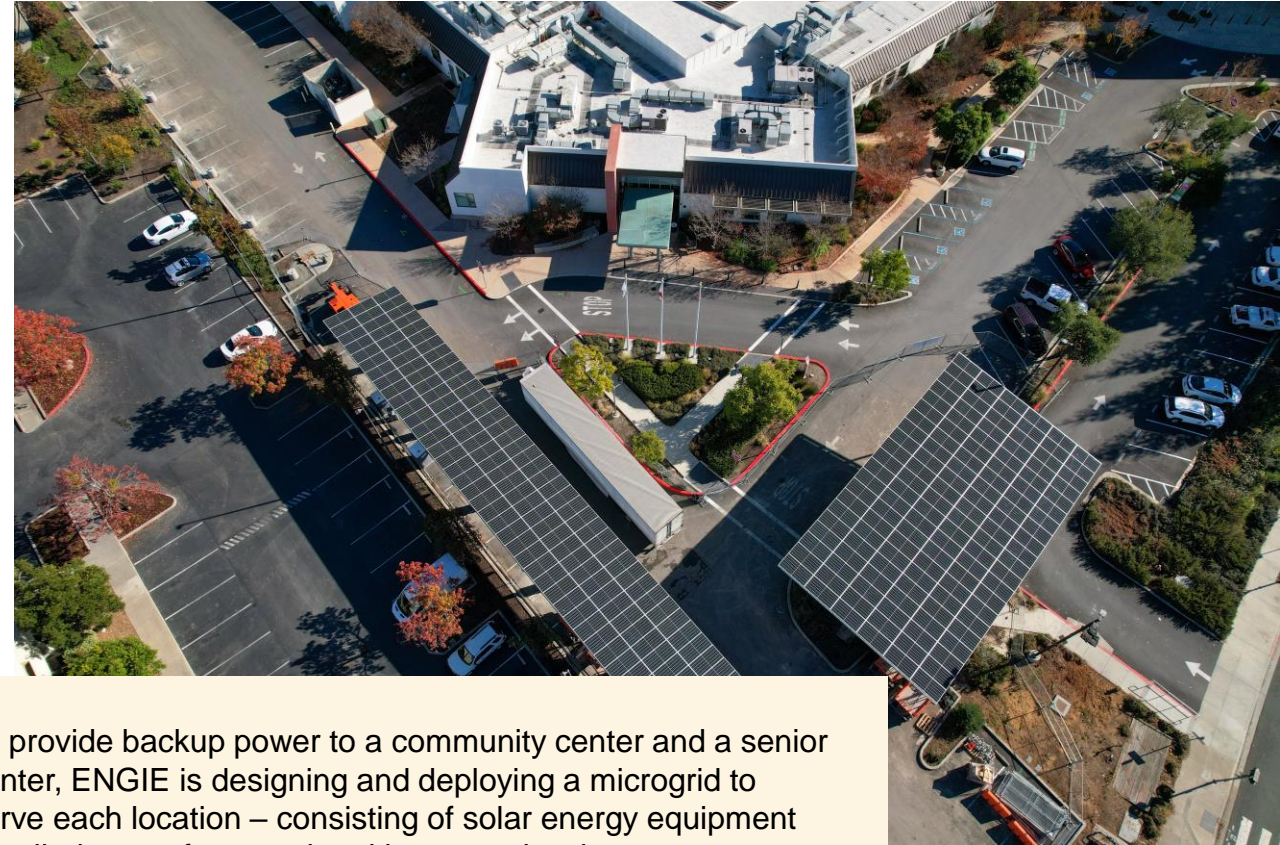
# Smart City Infrastructure Program

## Milpitas, CA



### Resilient Community Centers

- **200 kW PV system** will reduce consumption of electricity from the grid, which in turn will reduce energy costs
- **Battery energy storage system** will provide an initial source of backup power during an outage and reduce peak demand costs on an ongoing basis
- **Natural gas generator** will provide a second source of backup power for longer-duration outages
- **EV chargers** will be installed for both staff and community use, encouraging broad adoption of electric vehicles



To provide backup power to a community center and a senior center, ENGIE is designing and deploying a microgrid to serve each location – consisting of solar energy equipment installed on rooftops and parking canopies, battery energy storage, and a natural gas generator.

# Smart City Infrastructure Program

## Milpitas, CA



### Lighting Infrastructure Improvements

- Replacement of older-generation lamps and ballasts with **LED fixtures** in public buildings and spaces
- Installation of **motion sensors and updated controls**, which will further reduce energy usage
- Implementation of new **outage-detection capabilities** across 4,453 streetlights to minimize outage durations



When lighting upgrades are complete, the City of Milpitas will be standardized on LED lighting throughout city parks, sports facilities, streetlights, and most city-owned buildings.

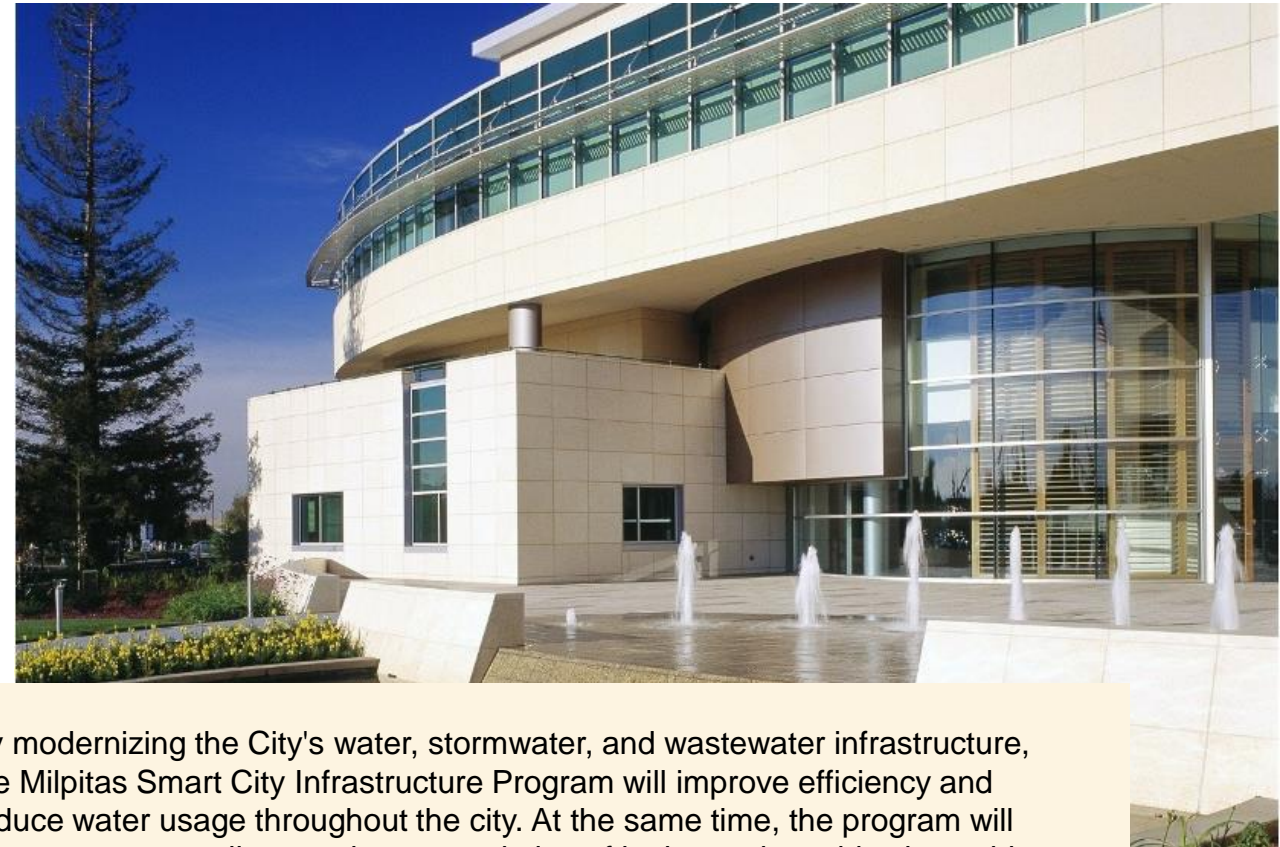
# Smart City Infrastructure Program

## Milpitas, CA



### Water Infrastructure Improvements

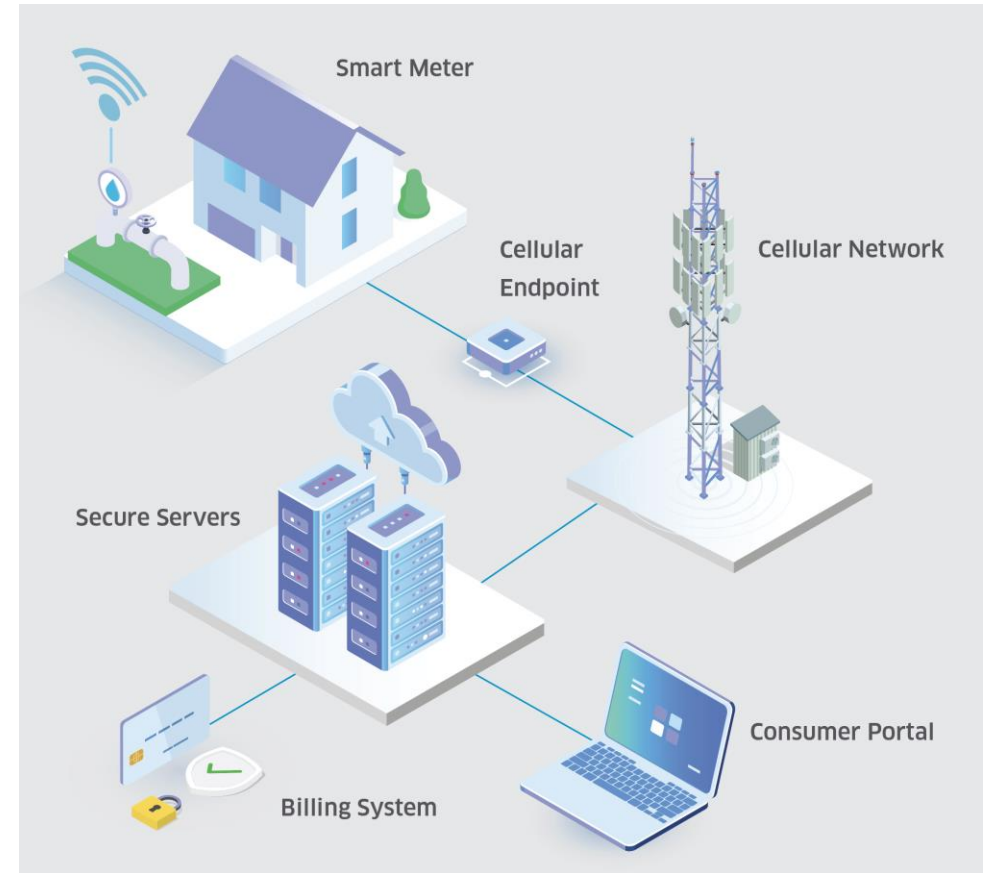
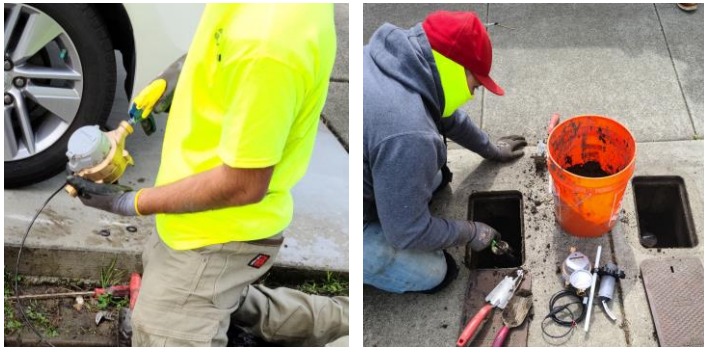
- 15,600 **advanced metering infrastructure (AMI)** water meters with leak detection
- A **supervisory control and data acquisition (SCADA) system** to better manage the City's water, stormwater, and wastewater infrastructure
- **New pumps and automated treatment** of the water supply, for longer storage and reduced waste
- **Touchless, efficient fixtures** throughout city facilities to reduce water usage



By modernizing the City's water, stormwater, and wastewater infrastructure, the Milpitas Smart City Infrastructure Program will improve efficiency and reduce water usage throughout the city. At the same time, the program will improve water quality, accelerate resolution of leaks, and provide city residents with information to better manage water usage in their homes and businesses.


# Citywide Advanced Metering Infrastructure (AMI)

- Most existing water meters in Milpitas were beyond the manufacturer’s recommended life span of 20 years
- Milpitas replaced 15,600 water meters at residential, industrial, and commercial buildings with “smart meters”
- The new meters will:
  - Improve billing accuracy
  - Automatically transmit water usage information
  - Provide customers with timely information - including alerts to possible leaks



# Customer Water Use Portal

- With AMI technology, customers are also able to monitor and track near real-time water use
- Automated leak alerts and other notifications
- Customized water conservation recommendations and links to rebates and incentives



**LOG ON**  
Register to access your usage data

**GET NOTIFIED**  
Sign up for high-use alerts

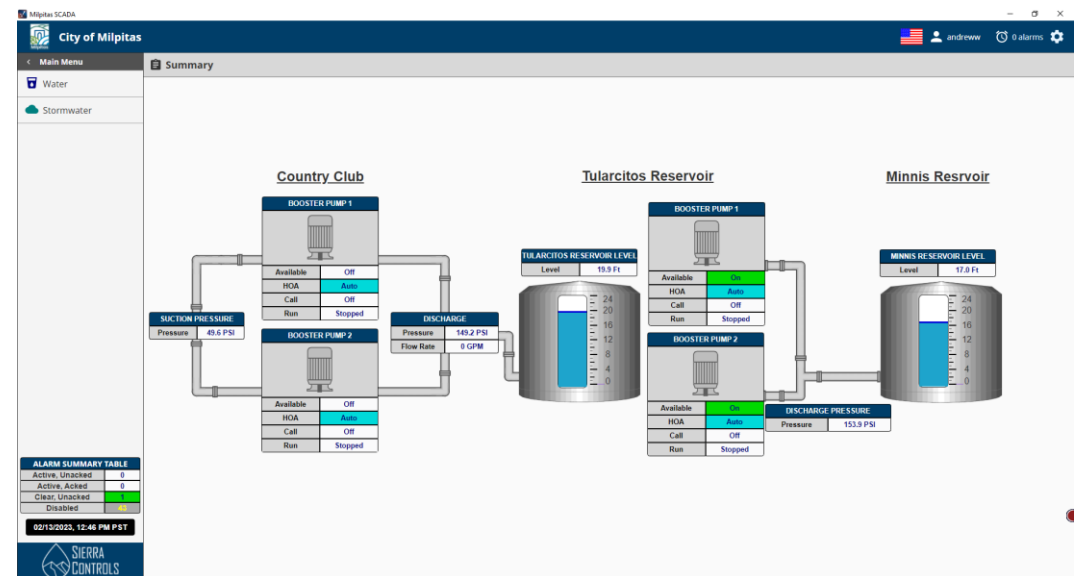
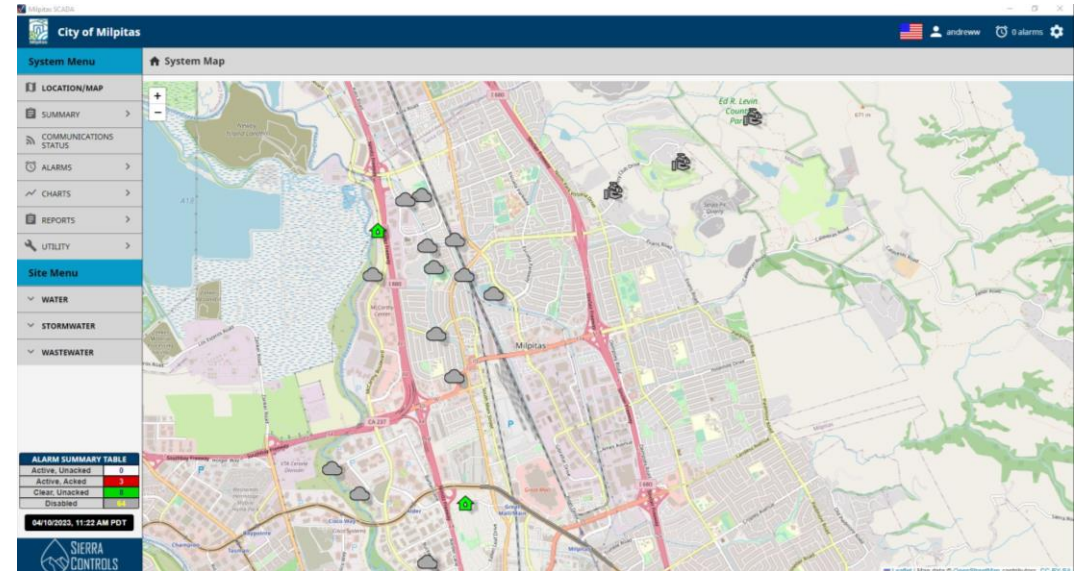
**SAVE**  
Money saving actions

Register for your free WaterSmart Portal at [milpitas.watersmart.com](https://milpitas.watersmart.com)!

# Supervisory Control & Data Acquisition

## SCADA

- SCADA has the potential to allow cities to monitor multiple systems on a single platform
- Integrate multiple systems for control & monitoring
  - Water treatment
  - Pumping
  - Pressure zones
  - Wastewater
  - Stormwater
- Using open API's, staff can monitor other subsystems & trend data
  - Lighting
  - Building controls
  - Irrigation
  - Smart grid & microgrid
- Allows cities to free up resources to be used elsewhere, particularly maintenance staff
- Helps better monitor equipment and predict problems early
- Remote alerts & callouts for on duty staff
- Can integrate maintenance scheduling



# Pumping Improvements

## Upgrades & Advanced Controls

- **More Efficient Pumps**
  - Improved efficiency
  - Lower peak power
  - ‘Right sized’ for actual conditions
- **Reduced Maintenance**
  - Better pump designs
  - Easier to maintain
- **Replaced Aging Infrastructure**
  - Upgraded equipment that is at end of life
  - Modernized equipment
  - Updated monitoring capabilities
  - Monitor pump performance via SCADA



Milpitas Ayer Reservoir & Pump Station



# Water Treatment Challenges

- Most municipalities have existing treatment in place but many have trouble maintaining water quality in storage & distribution due to several factors including aging infrastructure
- Two primary types of treatment residuals in drinking water:
  - Chlorine
  - Monochloramine (chloramine)
- Improve water quality in storage and distribution by:
  - Boosting residual chlorine & chloramine levels
  - Preventing water quality degradation in water storage reservoirs
  - Improving mixing
  - Reducing the need to turn over water quickly to prevent quality degradation
  - Monitoring system continuously via SCADA



# Water Treatment Upgrade Benefits

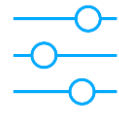


## Reporting

Fast, accurate and more detailed reports with less manual work for city staff.

### Compliance

- Improved water quality
- More accurate reporting
- Reduced risk of fines



## Controls

More precise control over systems including water treatment, pumping, and stormwater systems.

### Energy Savings

- Reduced need to re-pump water
- Improved control over pumps & distribution



## Monitoring

Continuous, remote monitoring of all sites with improved system alert features.

### Operations & Maintenance

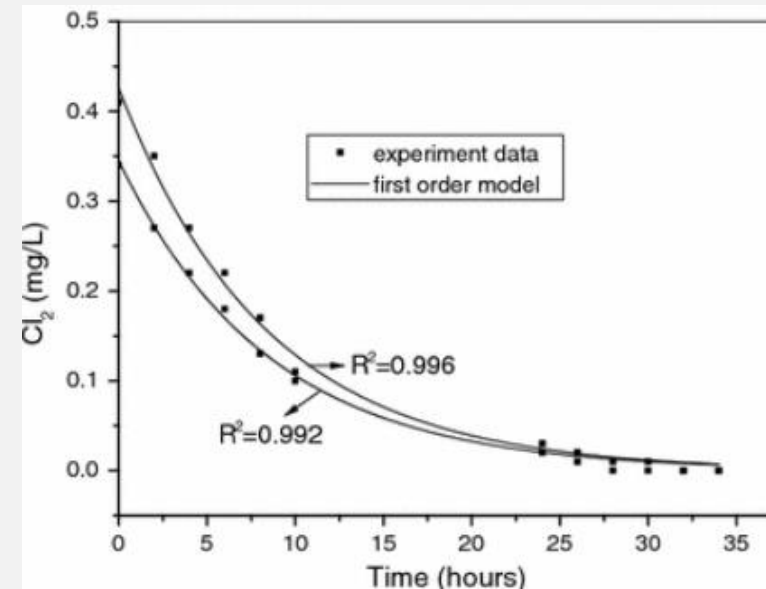
- Fewer site visits
- Reduced chemical costs

# Automated Tank Mixing and Dosing

## Residual Control

- Goal is to maintain a set residual level in distributed water to guarantee disinfection
- Reduces the need for city staff to visit sites to monitor water quality, especially during high temperatures
- Integration with SCADA allows for remote monitoring of tank water conditions
- Reduces the need to re-pump water to maintain water quality and fire reserve capacity
- Reduces the effects of water stratification in tanks
- Determines when water in tank needs to be cycled to maintain water quality

### Chloramine Degradation Curve



- Chloramine **degradation** (ammonia formation)
- Nitrification (nitrite and nitrate MCLs)

Source: PSI Water Technologies

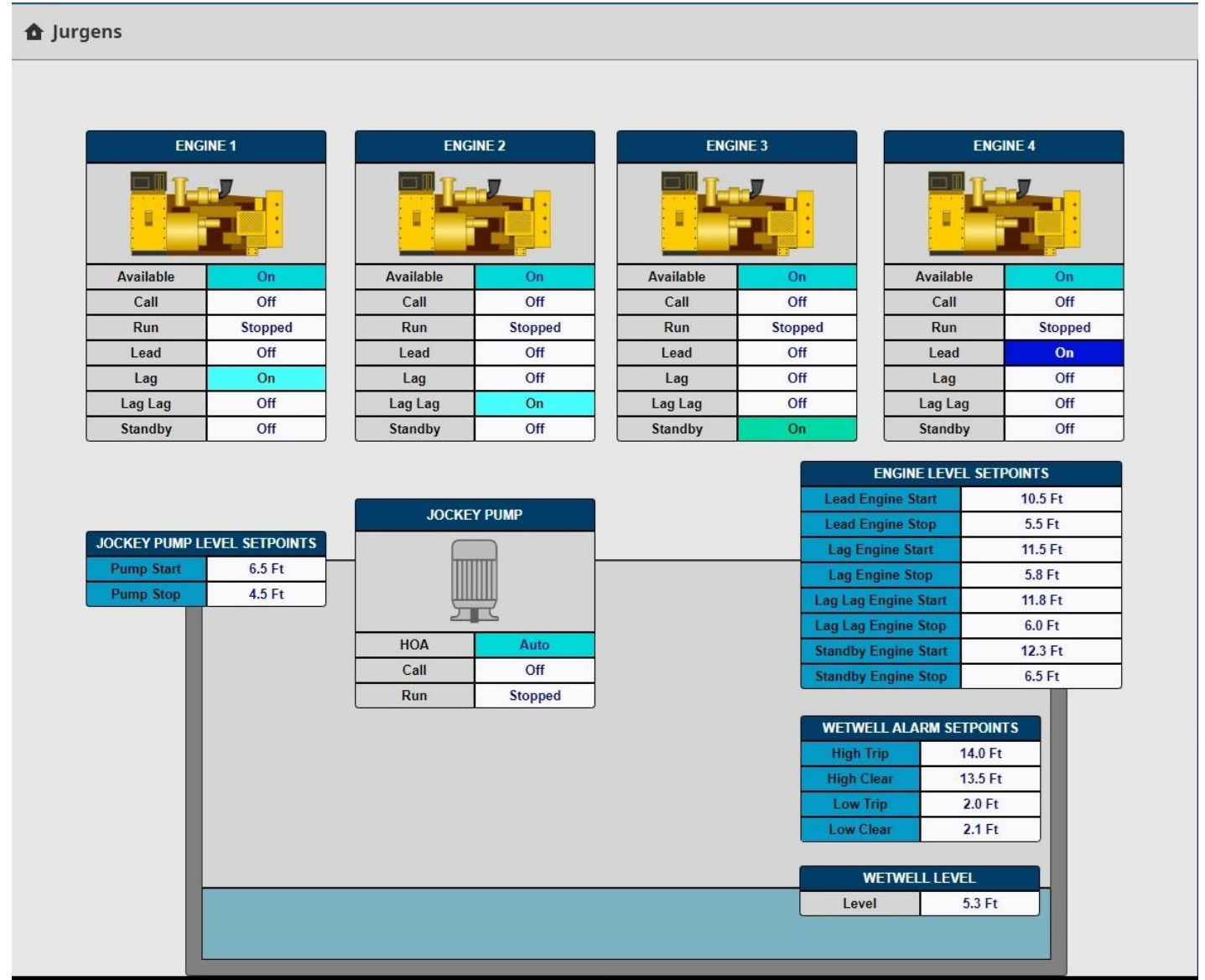
# Site Monitoring Retrofit

## Stormwater Controls



# Stormwater Monitoring SCADA Design

- Provides overview of all site conditions
- Allows staff to see all active alarms and current operation
- Monitors critical engine driven pump parameters



# 03

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**Designing municipal “smart”  
infrastructure initiatives with a focus  
on savings and ease of operation**

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# Why Start with Energy?



## Cost Reduction

Energy costs are a significant budget item that can be controlled

*10% of a local government's annual operating budget is [spent on energy](#)*



## Climate Action

Energy consumption is a major contributor to carbon emissions and an opportunity for action

*25% of total U.S. [greenhouse gas emissions](#) come from burning fossil fuels for electricity*



## Technology Integration

Energy is a ubiquitous component of city infrastructure and can become a platform for new technology adoption

*States and localities are facing [\\$873 billion](#) in deferred maintenance costs - energy systems and infrastructure represent a significant portion of this backlog*



## Community Development

Energy is a powerful area of focus to advance local economies, careers, and academic collaboration

*Efficiency and clean energy sectors have the [fastest growing employment](#) numbers in energy, with skilled labor identified as a barrier to continued growth*



# Smart Infrastructure Solutions @ the Energy Nexus

## eMobility Infrastructure

Equipment and smart charging services



## Renewable Energy

Onsite solar PV, performance guarantees



## Building Efficiency & Automation

Energy conservation measures, building controls



## Energy Storage & Resiliency (microgrids)

Peak demand management and emergency backup power



## Streetlighting

Citywide LED upgrades, controls and outage detection



## Water & Wastewater Systems

Advanced metering, pumps, and process improvements





# The Benefits of Bundling Projects

Bundling upgrades across different types of municipal infrastructure can help pay for projects, improve services, and engage local communities.

## – More Savings

- Leverage projects with long-term and short-term ROI, and a combination of energy, water and operational savings

## – More Incentives

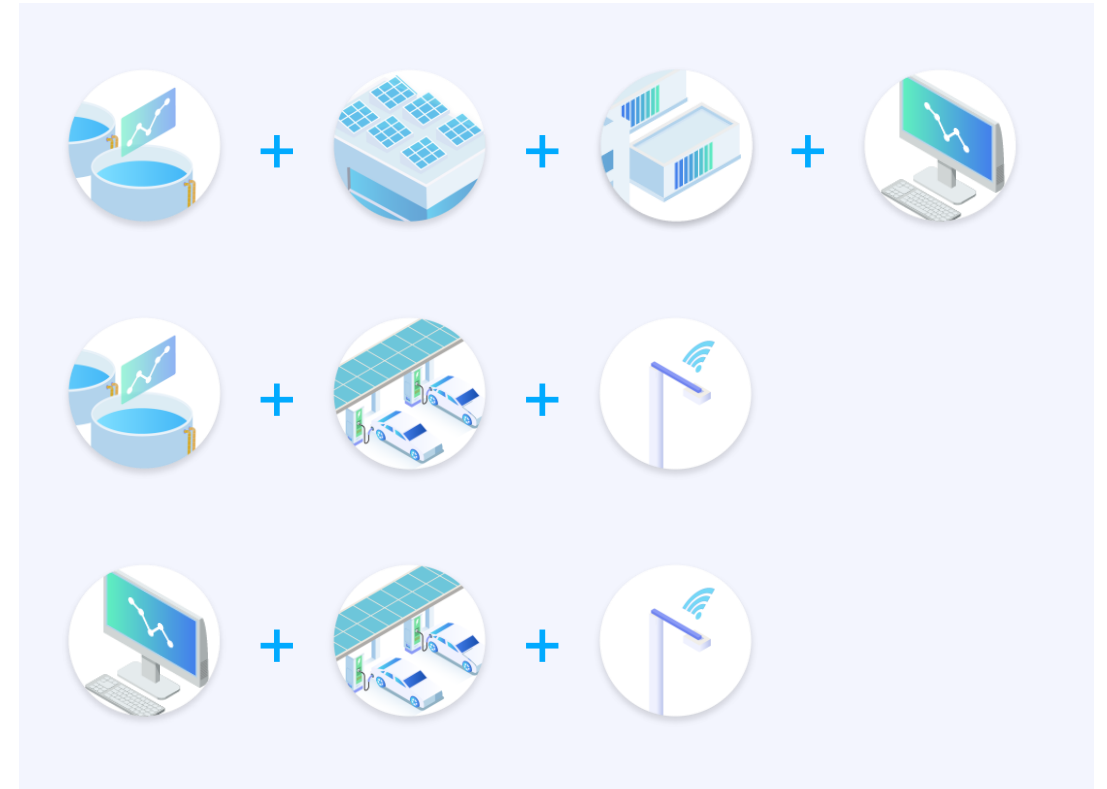
- Take advantage of adders for government/utility incentives to pair certain technologies or locate projects in certain areas

## – Deployment Efficiencies

- More efficiently work through backlogs of deferred maintenance with fewer disruptions to operations

## – Community Engagement

- Engage your local community with an innovative portfolio of upgrades – building appreciation for advanced technologies and responsible resource management



# ENGIE's Comprehensive Approach

ENGIE is with you every step of the way providing detailed infrastructure audits, financing solutions, project management, and stakeholder engagement.



## Planning

- **Infrastructure & inventory assessment:** state of current equipment and operations (needs assessment)
- **Solution integration:** technology options and configurations (sensors, controls, other peripheral smart technology)
- **Financial analysis:** cost and savings estimates, incentives, financing and ownership structures
- **Stakeholder engagement:** communications, outreach and approvals



## Implementation

- **Site design:** engineering, mechanical and electrical design
- **Incentive applications:** filing and compliance support
- **Procurement:** luminaires, nodes, controls, poles, wires, peripheral smart technology (cameras, sensors, data, etc.)
- **Installation:** construction, testing and commissioning
- **Utility interconnection:** construction, testing and commissioning



## Operation



- **Operations & maintenance:** preventive maintenance and repairs
- **Energy management:** IOT platform (automatic/remote controls, outage detection, repair dispatch)
- **Measurement & verification:** report on performance and savings
- **Community engagement:** programming and project impact

# 04

## Q&A's

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# Questions?

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